



May 5, 2008

«Name»  
«Address1»  
«Address2»  
«CityStateZip»

Dear Participant:

This is to inform you of the status of the Prior Authorization Request submitted for you by «Submittor», which we received on «Date».

The MO HealthNet Division has denied Prior Authorization Request #«PAnumber» for the following reason:

«Reason»

If you feel the MO HealthNet Division was wrong in denying your Prior Authorization Request, you may write to the MO HealthNet Division, Participant Services Unit, P.O. Box 3535, Jefferson City, MO 65102-3535, to request a State fair hearing. You may also call the Participant Services Unit at 1-800-392-2161 toll free or (573) 751-6527 at your expense. You must contact the Participant Services Unit within 90 days of the date of this letter if you want to request a hearing.

Sincerely,

Infocrossing Healthcare  
Services, Inc.